

TABLE 4: EDI MA ERRORS LIST-VERSION 5 (DPL)

Error Code	Error Message
"RS PIC 003	"The PIC/LPIC fields MUST contain either a four digit numeric code (place zeros in front of all non-four digit codes to make them four digits), or the word "None", or "DFLT"
"RS PIC 900	"PIC and/or LPIC required when LNA is P"
"RS PIC 900	"PIC is not allowed when PTKCON is I and TOS 2nd char is J"
"RS PIC 900	"PIC required when ACT is N or T"
"RS PIC 900	"PIC required when ACT is N"
"RS PIC 900	"PIC required when ACT is N, V, Z or T"
"RS PIC 900	"PIC required when LNA is N or V and PTKCON is blank, T or O"
"RS PIC 900	"PIC required when LNA is N or V"
"RS PIC 900	"PIC required when LNA is V"
"RS PRI BD 900	PRI BD B channels (pos 3 & 4) must be between 01 and 24"
"RS PRI BD 900	PRI BD B channels (pos 3 & 4) must be numeric"
"RS PRI BD 900	PRI BD D channels (pos 5 & 6) must be between 00 and 02"
"RS PRI BD 900	PRI BD D channels (pos 5 & 6) must be numeric"
"RS PRI BD 900	PRI BD must be 7 characters long"
"RS PRI BD 900	PRI BD NFAS ind (pos 7) must be Y or N"
"RS PRI BD 900	PRI BD required for <CTX->PRODUCT>"
"RS PRI BD 900	PRI BD sequence (pos 1 & 2) must be numeric"
"RS PRI BD 900	PRI BD sequence (pos 1 & 2) must be sequential beginning with 01"
"RS PTKCON 003	PTKCON must be T, I or O"
"RS PTKCON 900	PTKCON required when LNA is N or V"
"RS PTKCON 900	PTKCON required when LNA is N, V or T"
"RS PTLI 900	PTLI required when TNS is populated"
"RS REMARKS 900	REMARKS is required when NPI is populated"
"RS RSQTY 900	Service Details Section required when ACT is N, C or T"
"RS RSQTY 900	Service Details Section required when ACT is N, V, Z, C or T"
"RS RSQTY 900	Service Details Section required when ACT is N, V, Z, C or T"
"RS RSQTY 900	Service Details Section required when ACT is N, V, Z, C, T or M"
"RS RSQTY 900	Service Details Section required when ACT is R"
"RS RSQTY 900	Service Details Section required when ACT is V, Z, C, T, L or M"
"RS RSQTY 900	This field is not applicable for ACT is W"

TABLE 4: 80 IMA ERRORS LIST-VERSION 3 (BPL)

Error Code	Error Message
"RS SAN 900	SAN required when TOS 1st character is 3"
"RS SDI 003" -	"SDI must be E, F, G, H, I, J, K, L or M"
"RS SGNL 003	SGNL must be E1, E2, E3, M1, M2 or M3"
"RS SGNL 900	SGNL required when ordering Two Way Analog DID Trunks with Call Transfer and ACT is N, V, Z, C or T "
"RS SSIG 003	SSIG must be LS, GS, WS, DD or IM"
"RS SSIG 900	SSIG required when LNA is N or V"
"RS TCID 003	TCID must be numeric"
"RS TCID 900	TCID required when TCOPT is S or T"
"RS TCNAME 900	TCNAME required when TCOPT is S or T"
"RS TCOPT 003	"TCOPT must be N, S or T"
"RS TCOPT 900	"TCOPT prohibited when ACT is L and LNA is Y"
"RS TCPER 002	TCPER invalid format"
"RS TCPER 900	TCPER required when TCOPT is S or T"
"RS TCTOPRI 002	"TCTOPRI invalid format"
"RS TCTOPRI 900	"TCTOPRI required when TCOPT is S or T"
"RS TERS 900	TERS required when TLI is populated"
"RS TLI 900	TLI must match a TLI on the LSR"
"RS TLI 900	TLI required when TERS is populated"
"RS TNS 002	TNS invalid format"
"RS TNS 003	TNS cannot be a placeholder when LNA is not N or X"
"RS TNS 900	TNS required when ACT is D and TCOPT on EU is S or T"
"RS TNS 900	TNS required when ACT is D, V, Z, C, T, L, B or M and TLI is not populated"
"RS TNS 900	TNS required when ACT is L or B and LNA is L"
"RS TNS 900	TNS required when ACT is N, C, T or L and TLI is not populated"
"RS TNS 900	TNS required when ACT is N, D, V, Z, C, T or M and TLI is not populated"
"RS TNS 900	TNS required when ACT is N, D, V, Z, C, T, L or B and TLI is not populated"
"RS TNS 900	TNS required when ACT is N, V, Z, C or T"
"RS TNS 900	TNS required when ACT is N, V, Z, C, T, or L and TLI is not populated"
"RS TNS 900	TNS required when ACT is N, V, Z, C, T, or L and TLI is not populated"
"RS TNS 900	TNS required when ACT is R"
"RS TNS 900	TNS required when LNA is populated"
"SA 999	PSP not allowed to request Service Availability"
"SAQCCNA 001	CCNA required"
"SAQD/TSENT 001	D/TSENT required"
"SAQINFOTYPE003	INFOTYPE must be S or M"

TABLE 4: TNA ERRORS LIST-VERSION 5 (BPL)		
Error Code		Error Message
"SAQLSO	001	LSO required"
"SAQLSO	003	LSO must be numeric"
"SAQSTATE	001	STATE required"
"SAQTOS	001	TOS required"
"SAQTXACT	003	TXACT must be A"
"SAQTXNUM	001	TXNUM required"
"SAQTXTYP	003	TXTYP must be C"
"SOE		This exchange is being sold as of <SALE_DT_PTR = DATEINTERNALDISPLAY(SALE_DT)>. Qwest can no longer accept service requests after <EMBARGO_DT_PTR = DATEINTERNALDISPLAY(EMBARGO_DT)>. Contact <PURCH_ILEC> at <CONTACT> for assistance. Thank you"
"SOE	Err	This exchange (<EXCHANGE>) was sold on <SALE_DT_PTR = DATEINTERNALDISPLAY(SALE_DT)>. Contact <PURCH_ILEC> at <CONTACT> for assistance. Thank you"
"SU	999	<ERRORMESSAGE>"
"SU CCNA	001	CCNA required"
"SU INFOTYPE001		INFOTYPE required"
"SU NPANXX	001	NPANXX required"
"SU PRODUCT001		PRODUCTTYPE required"
"TNA	999	Database not connected"
"TNA	999	No Telephone Numbers available for this query"
"TNA	999	Only partial list of Telephone Numbers available"
"TNA	999	TN Reservation System is down"
"TNA	999	Unable to Select TNs"
"TNA AFT	001	Invalid Value for AFT"
"TNA AHN	900	AHN required when SANO not populated"
"TNACALA	003	Invalid entry in CALA"
"TNACALA/ZIP001		CALA or ZIP required"
"TNACBLOCK	003	CBLOCK must be Y or Blank"
"TNACBLOCK	900	CBLOCK not allowed when NTNUM is populated or EASNUM is Y"
"TNACC	001	CC required for PSP"
"TNACCNA	001	CCNA required"
"TNACITY	001	CITY required"
"TNAD/TSENT	001	D/TSENT required"
"TNAEASNUM	003	EASNUM must be Y or Blank"
"TNAEASNUM	900	<NEARBY TELEPHONE NUMBERS (NTNUM)>"
"TNAEASNUM	900	Nearby telephone numbers (NTNUM), easy numbers (ECATEG), easy word consecutive blocks (CBLOCK) are mutually exclusive. Cannot request more than one of these.
"WO	999	Feature NWT requires one of the following USOCs: NNK, NSD, N6S, N6SD1

TABLE 4: 40 IMA ERRORS LIST-VERSION 3 (BPL)

Error Code	Error Message
"WO 999	WLI Edit - Facility Check failed"
"WO 999	Your desired due date is during an embargo period for the Central Office. Please select a due date on or after <FIRSTAVLDUEDATE>"
"WO <FIELDN>002	<FIELD>: /TN fid required for this feature (<F->FEATURE>)"
"WO <FIELDN>002	<FIELD>: invalid /TN fid format"
"WO <FIELDN>900	RLSO(RPL-PriLoc) must match the local service office"
"WO <FIELDN>900	RLSO(RPL-SecLoc) must match the local service office"
"WO <FIELDN>999	<ERRORMESSAGE>"
"WO <FIELDN>999	<FIELD>: appointment expired"
"WO <FIELDN>999	<FIELD>: appointment not selected"
"WO <FIELDN>999	<FIELD>: database error linking appointment (<ERRORMESSAGE>)"
"WO <FIELDN>999	<FIELD>: database error updating appointment (<ERRORMESSAGE>)"
"WO <FIELDN>999	<FIELD>: database retrieval of pre-order appointment failed (<ERRORMESSAGE>)"
"WO <FIELDN>999	<FIELD>: multiple records in database"
"WO <FIELDN>999	<FIELD>: TN expired"
"WO <FIELDN>999	<FIELD>: TN not selected"
"WO <FIELDN>999	Pre-order Telephone Number reservations are not allowed for the <CTX->PRODUCT> product"
"WO 999 Err	<ERRORMESSAGE>"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product - no further validations performed"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product - no further validations performed"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product - no further validations performed"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 003	ACT of <CTX->ACT> not allowed for this product"

TABLE 4-1.0 DMA ERRORS LIST-VERSION 5 (BPL)		
Error Code		Error Message
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	003	ACT of W not allowed for this product when first character of TOS is 2."
"WO ACT	003	ACT of W not allowed for this product when first character of TOS is 2."
"WO ACT	003	The activity requested is not valid, the CSR indicates you already own this account "
"WO ACT	999	ACT does not match original"
"WO ACT	999	ACT of <CTX->ACT> not allowed for PAL - Co-Providers"
"WO ACT	999	ACT of <CTX->ACT> not allowed for PAL - PSPs"
"WO ACT	999	ACT of <CTX->ACT> not allowed for this product "
"WO ACT	999	ACT of <CTX->ACT> not allowed for this product "

**TABLE 4: 9.0 DIA ERRORS LIST-VERSION 3 (BPL)**

Error Code	Error Message
	TN reservation (<PREORDERPON>) for TN <TN>."
"WO 999	PON mismatch: PON submitted (<PON>) does not match PON used in Pre-order TN reservation (<PREORDERPON>) for TN <TN>."
"WO 999	PON mismatch: PON submitted (<PON>) does not match PON used in Pre-order TN reservation (<PREORDERPON>) for TN <TN>."
"WO 999	Pre-Order TN Reservation required."
"WO 999	Product Conversion edit Failed - (<ERRORMESSAGE>)"
"WO 999	Qwest DSL Loop Qualification information must be available for TN <TN>."
"WO 999	Qwest DSL USOC not found on feature with FA of T or C for <TN>."
"WO 999	Qwest DSL USOC populated (FA of T) without MEGACENTNM for <TN>."
"WO 999	Records for service address contain SAG Only information. You must include information such as nearby working Qwest TN in the LSR form Remarks section. Requests for service at SAG Only addresses may not meet DDD."
"WO 999	REQTYP of Q no longer supported re-submit request with REQTP of P"
"WO 999	Request is not for new service - no current account exists"
"WO 999	Request is PIC/LPIC change -- selection already on the account."
"WO 999	Resale not allowed on <CRSSD->TNS>. Line is shared"
"WO 999	Resale not allowed on <DRSSD->DTNR[J].DSTN[K].DSTN>. Line is shared"
"WO 999	Resale not allowed on <DRSSD->DTNR[J].DTNR>. Line is shared"
"WO 999	Resale not allowed on <LSNPSD->PORTEDNBR>. Line is shared"
"WO 999	Resale not allowed on <LSSD->DISCNBR>. Line is shared"
"WO 999	Resale not allowed on <LSSD->LINESHARED TN>. Line is shared"
"WO 999	Resale not allowed on <NPSD->PORTEDNBR>. Line is shared"
"WO 999	Resale not allowed on <PSSD->TNS>. Line is shared"
"WO 999	Resale not allowed on <RESALESD->TNS>. Line is shared"
"WO 999	Resale not allowed on <RESALESD->TNS>."

TABLE 4: 50 DMA ERRORS LIST-VERSION 5 (BFL)

Error Code	Error Message
	Line is shared"
"WO 999	Resale not allowed on <TNNUMBER>. Line is shared"
"WO 999	Resale not allowed on <TNNUMBER>. Line is shared"
"WO 999	Screening Edit timeout"
"WO 999	Service request has been saved during extended hours and some required edits may not have been performed"
"WO 999	Shared Loop already on <LSSD->LINESHARED TN>"
"WO 999	Shared Loop already on <LSSD->LINESHARED TN>"
"WO 999	Shared Loop Eligible edit Failed - (<ERRORMESSAGE>)"
"WO 999	Shared Loop not available for end-user"
"WO 999	Shared Loop on <LSSD->LINESHARED TN> not available. Voice service not provided by Qwest"
"WO 999	Shared Loop service does not exist on <LSSD->LINESHARED TN>"
"WO 999	Specified Qwest DSL Service exceeds maximum qualified speed for <TN>"
"WO 999	Supplemental Field Must Be Populated"
"WO 999	The TN <TN> does not qualify for Qwest DSL service."
"WO 999	This request has been submitted during extended hours - It will be held in a queue for processing when normal hours resume"
"WO 999	Time between attempt at Pre-Order TN Reservation and submission of request has expired."
"WO 999	USR, USRAX invalid on Request Type EB, use Request Type MB."
"WO 999	Unable to process cancellation supplemental: the preceding request has already been completed, canceled or rejected"
"WO 999	updatedRelatedWO: Error inserting indicator (<ERRORMESSAGE>)"
"WO 999	updatedRelatedWO: Program Error"
"WO 999	User Authorization Failed - Product not available for Access Level"
"WO 999	USOC <FEATURESSECTION[J].FEATURE> requires that Blocking value KM be present."
"WO 999	USOC RBVXC requires that Blocking value G be present."
"WO 999	USOC RTVXY requires that Blocking value N be present."

TABLE 4-10 IMA ERRORS LIST-VERSION 3 (DPL)		
Error Code		Error Message
"WO	999	dbLSRhasCompletedOrders (<>)"
"WO	999	Database error: dbLSRPreviouslyIssued (<>)"
"WO	999	Database error: dbOrderDueDateIsNull (<>)"
"WO	999	Database not connected"
"WO	999	Error checking operating hours (<ERRORMESSAGE>)"
"WO	999	Error checking queue (<ERRORMESSAGE>)"
"WO	999	Error during MP Validation - <MPORDER->INVMSG>"
"WO	999	Error fetching block combinations (<ERRORMESSAGE>)"
"WO	999	Error fetching rules (<BLKCOMB>) (<ERRORMESSAGE>)"
"WO	999	Error retrieving BAPC for LSR.BILL.BAN1 (<ERRORMESSAGE>)"
"WO	999	Error retrieving BAPC for LSR.BILL.BAN2 (<ERRORMESSAGE>)"
"WO	999	Error storing order (<ERRORMESSAGE>)"
"WO	999	Failure populating IMA data"
"WO	999	Failure processing Acceptance Edits"
"WO	999	Failure processing Acceptance Edits"
"WO	999	fdeDisposition: Error inserting indicator (<ERRORMESSAGE>)"
"WO	999	Feature with FA of C must have related feature with FA of T for <TN>."
"WO	999	Feature with FA of T must have related feature with FA of C for <TN>."
"WO	999	FEATURESECTION too large: DSEGS exceeded DETAIL"
"WO	999	FIDs are not allowed with USOC <USOC->USOC>"
"WO	999	Full AN not provided and no corresponding preorder attempt"
"WO	999	Gift billing on this account - requires separate authorization"
"WO	999	Informational message: Order was saved (PENDING status), not submitted and will be purged in <DBCFG.LSRPENDINGDAYS> days"
"WO	999	Internal error processing order"
"WO	999	Invalid CLI"
"WO	999	Invalid NPA/NXX"
"WO	999	Invalid NPA-NXX/State combination: <NPA>-<NXX>/<STATE>"
"WO	999	Invalid NPA-NXX: <NPA>-<NXX>"
"WO	999	Invalid product"
"WO	999	Invalid request. UNE-P POTS service does not exist."
"WO	999	Invalid TN for the End User"
"WO	999	Invalid USOCs - problems with



TABLE 4.9.1 IMA ERRORS LIST-VERSION 5 (BPL)

Error Code	Error Message
	Validity, Resellability, State or Contract: <INVALIDUSOCLIST>"
"WO 999	Invalid USOCs - problems with Validity, Resellability, State or Contract: <INVALIDUSOCLIST>"
"WO 999	Loop Splitting is only valid on an UBL account with an NC code of LX-N or LXR-"
"WO 999	LSR is currently being processed - Supplementals prohibited"
"WO 999	MEGACENTNM field populated without Qwest DSL USOC for <TN>"
"WO 999	More than one Qwest DSL USOC for <TN> having FA of C"
"WO 999	More than one Qwest DSL USOC for <TN> having FA of T"
"WO 999	No active account found"
"WO 999	No CSR record found for this request"
"WO 999	No CSR record found for this request"
"WO 999	No CSR record found for this request"
"WO 999	No CSR record found for this request"
"WO 999	One or more Service Orders completed. Unable to process cancellation supplemental."
"WO 999	Order was validated but not stored"
"WO 999	Original order COMPLETED - supplement not allowed"
"WO 999	Ownership Error - CCNA does not match RSID or ZCID on the CSR and Account is Summary Bill Account (Account may be newly converted)"
"WO 999	Ownership Error - CCNA does not match RSID or ZCID on the CSR and Co-Provider is IPP (Account may be newly converted)"
"WO 999	Ownership Error - CCNA does not match RSID or ZCID on the CSR and ACT is C (Account may be newly converted)"
"WO 999	Ownership Error - CCNA does not match RSID or ZCID on the CSR and Account is Summary Bill Account (Account may be newly converted)"
"WO 999	Ownership Error - CCNA does not match RSID or ZCID on the CSR and Co-Provider is IPP (Account may be newly converted)"
"WO 999	Ownership Error - CCNA does not match RSID or ZCID on the CSR and ACT is C (Account may be newly converted)"
"WO 999	Pic/Lpic edit Failed (<ERRORMESSAGE>)"
"WO 999	PON mismatch: PON submitted (<PON>) does not match PON used in Pre-order

TABLE 4: AD DMA ERRORS LIST-VERSION 3 (BPL)

Error Code	Error Message
"WO 900	UBL transfer request invalid - outside central office"
"WO 999	<CSRR->WTNECCKTERR[I].WTNECCKT> WTN not found in the department returned"
"WO 999	<CSRR->WTNECCKTERR[I].WTNECCKT> WTN not found on the account"
"WO 999	<EDITNAME>, Error <ERRORMESSAGE>)"
"WO 999	<LSSD->LINESHARED TN> not on end-user's account."
"WO 999	<LTN P->TN> not on end-user's account"
"WO 999	<NOSAVE>: ACT of 'R' is only supported for REQ TYP of 'H'."
"WO 999	<NOSAVE>: COMMONBLOCKDETAILS.COS must be populated"
"WO 999	<NOSAVE>: LS.SERVICEDETAILS[<I>].CABLES[<J>].CAB CONN must be populated"
"WO 999	<NOSAVE>: LS.SERVICEDETAILS[<I>].CABLES[<J>].CAB CONNTYP must be populated"
"WO 999	<NOSAVE>: LSNP.SERVICEDETAILS[<I>].CABLES[<J>].C ABCONN must be populated"
"WO 999	<NOSAVE>: LSNP.SERVICEDETAILS[<I>].CABLES[<J>].C ABCONNTYP must be populated"
"WO 999	<NOSAVE>: LSR.LSRADMIN.APPTIME format is invalid"
"WO 999	<NOSAVE>: Number of Address Location Sections must equal the number entered in RSQTY"
"WO 999	<NOSAVE>: Number of Service Details Sections must equal the number entered in RSQTY"
"WO 999	<NOSAVE>: REQ TYP of 'Q' for Centrex no longer supported. Please re-submit with a REQ TYP of 'P' for Centrex service requests."
"WO 999	<NOSAVE>:FA must be populated"
"WO 999	<NOSAVE>:FEATURE must be populated"
"WO 999	<USOC->FID[I].FID> is not a valid FID"
"WO 999	Acceptance validations not performed - outside normal hours"
"WO 999	Account denied. Only restore (ACT=B) allowed"
"WO 999	Address validation failed"
"WO 999	An easy number was specified on the request without the RNCEP USOC specified."
"WO 999	An easy word was specified on the request without the RNCSP USOC specified."

TABLE 4: SD IMA ERRORS LIST-VERSION 3 (DPL)		
Error Code		Error Message
"WO	999	An invalid Blocking value and USOC combination exists"
"WO	999	Appointment Required - allowable time between attempt at Pre-Order Appointment Scheduler and submission of request has expired"
"WO	999	Appointment required and/or APTCON field must be populated."
"WO	999	Appointment required and/or APTCON field must be populated."
"WO	999	At least one of the TNs reserved in Pre-Order must be entered on request before using placeholders."
"WO	999	Can not add existing USOCs: <F->FEATURE> already on the account"
"WO	999	Can not convert or change USOC(s) not already on the account: <F->FEATURE> not on the account"
"WO	999	Can't get COS list"
"WO	999	Centrex End User TN edit Failed (<ERRORMESSAGE>)"
"WO	999	CMD validation failed"
"WO	999	CMD validation failed"
"WO	999	Contract on account exists - requires new contract number"
"WO	999	Conversion edit Failed (<ERRORMESSAGE>)"
"WO	999	Co-Provider not authorized to disconnect or move Shared Loop service on <LSSD->LINESHARED TN>"
"WO	999	Co-Provider not authorized to disconnect or move Shared Loop service on <LSSD->LINESHARED TN>"
"WO	999	Could not check supplemental (<ERRORMESSAGE>)"
"WO	999	Could not find original Work Order for supplement"
"WO	999	Could not find original Work Order ID for supplement ()"
"WO	999	Could not find original Work Order ID for supplement"
"WO	999	Could not find original Work Order ID for supplement"
"WO	999	Could not match CLLI (<ERRORMESSAGE>)"
"WO	999	Could not match NPA/NXX (<ERRORMESSAGE>)"
"WO	999	Database Error (<ERRORMESSAGE>)"
"WO	999	Database error reading Fid Details (<ERRORMESSAGE>)"
"WO	999	Database error: dbEarliestOrderDueDate (<>)"
"WO	999	Database error:

TABLE 4: 9.0 DIA ERRORS LIST-VERSION 3 (BFL)

Error Code	Error Message
	and requires one of the following USOCs: ES5, ESX, MVPCW, ES7, ER9, ES6, ESW, ESA, ET8, ESG, ET3, ETC, EZN, ES3, EZQ, EZR, EZT.
"TNAEASNUM 900	EASNUM must be Y when ECATEG or EWORD is populated"
"TNAECATEG 003	ECATEG must be between 1 and 10"
"TNAECATEG 900	ECATEG or EWORD must be populated when EASNUM is Y"
"TNAEJUST 003	EJUST must be R or L"
"TNAEJUST 900	EJUST must be populated when EWORD is populated"
"TNAEWORD 003	Invalid characters in EWORD: Valid values are A through Y excluding Q, a through y excluding q, 0 through 9"
"TNALD1 001	Invalid Value for LD1"
"TNALD2 001	Invalid Value for LD2"
"TNALD3 001	Invalid Value for LD3"
"TNANPA 003	NPA must be 3 characters long"
"TNANPA 003	NPA must be numeric"
"TNANPA 900	NPA required when NXX is populated"
"TNANTNUM 002	NTNUM invalid format"
"TNANXX 003	NXX must be 3 characters long"
"TNANXX 003	NXX must be numeric"
"TNAPON 001	PON required"
"TNAQNR 001	QNR required"
"TNAQNR 003	Number of TNs Requested (QNR) must be between 1 and <QNR_MAX_CBLOCK> when CBLOCK is Y"
"TNAQNR 003	Number of TNs Requested (QNR) must be between 1 and <QNR_MAX_EASNUM> when EASNUM is Y"
"TNAQNR 003	QNR must be between 1 and <QNR_MAX>"
"TNAQNR 003	QNR must be numeric"
"TNASANO 900	SANO is required when SAPR or SASF is populated"
"TNASANO 900	SANO required when AHN not populated"
"TNASASD 001	Invalid Value for SASD"
"TNASASN 001	SASN required"
"TNASASS 001	Invalid Value for SASS"
"TNASCATEG 001	SCATEG required"
"TNASCATEG 900	SCATEG must be B or S for PSP"
"TNASCATEG 900	SCATEG must be P, B or S when it's populated"
"TNASITEID 001	SITEID required"
"TNASTATE 001	STATE required"
"TNATNTYPE 003	TNTYPE must be N"
"TNATTA 001	TTA required"
"TNATXACT 003	TXACT must be A"
"TNATXNUM 001	TXNUM required"
"TNATXTYP 003	TXTYP must be B"
"TNI 999	<ERRORMESSAGE>"

TABLE 4: 93 IMA ERRORS LIST-VERSION 5 (BPL)

Error Code	Error Message
"TNI 999	No Telephone Numbers found"
"TNICC 001	CC required for PSP"
"TNICCNA 001	CCNA required"
"TNID/TSENT 001	D/TSENT required"
"TNIPON 001	PON required"
"TNITXACT 003	TXACT must be I"
"TNITXNUM 001	TXNUM required"
"TNITXTYP 003	TXTYP must be B"
"TNS 999	<ERRORMESSAGE>"
"TNS 999	Database not connected"
"TNS 999	Error Selecting Telephone Number (<TN>)"
"TNS 999	Telephone Number already selected (<TN>)"
"TNS 999	Telephone Number not available (<TN>)"
"TNS 999	Telephone Number not found (<TN>)"
"TNS 999	Telephone Number not found (<TN>)"
"TNSCC 001	CC required for PSP"
"TNSCCNA 001	CCNA required"
"TNSD/TSENT 001	D/TSENT required"
"TNSPON 001	PON required"
"TNSSELNUM 001	SELNUM[<I>] required"
"TNSSELNUM 002	SELNUM[<I>] invalid"
"TNSSNR 003	SNR must be between 0-9"
"TNSTXACT 003	TXACT must be E"
"TNSTXNUM 001	TXNUM required"
"TNSTXTYP 003	TXTYP must be B"
"TOS 999	<ERRORMESSAGE>"
"TOS 999	Error Reading TOS data"
"UF 001	CCNA required"
"UF 001	CITY required"
"UF 001	STATE required"
"UF 999	<CPSRSP->CPSERRORINFO.ERRMESG>"
"UF 999	CPS Communication Error"
"UF 999	Fetch Contract Area failed (<ERRORMESSAGE>)"
"UF 999	PSP not allowed to request USOCFID validation"
"UP 999	<ERRORMESSAGE>"
"UP 999	User Profile not found"
"USLTOS 001	TOS required"
"USLUSOCNUM 900	No USOCs found !"
"WO 003	<LOOPUSOC->DBVALID>"
"WO 003	ACTL - Invalid Co-Location type or CLLI code"
"WO 003	CFA - Invalid Co-Location type or CLLI code"
"WO 003	CHC/TEST - Installation type invalid"
"WO 003	NC/NCI invalid"
"WO 003	NC/NCI invalid"
"WO 900	TN not in same Central Office"

TABLE 4-13 BIA ERRORS LIST-VERSION 5 (BPL)

Error Code	Error Message
"WO ACT 999	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 999	ACT of <CTX->ACT> not allowed for this product"
"WO ACT 999	ACT of <CTX->ACT> not allowed for this product"
"WO AN 900	Invalid BTN"
"WO CBID 900	Invalid Common Block for Account Number"
"WO CMSID 900	Invalid CMS ID for Account Number"
"WO COS 003	COS field on CRS form contains invalid or blank value for REQ TYP first character of M and TOS second character of E. Cannot determine product"
"WO COS 999	The Class of Service for this account is not valid for UBL"
"WO COS 999	The From/To account is not a valid product for this conversion"
"WO COS 999	The From/To account is not Retail, Resale or <ERRORMSG>"
"WO CRS 001	CRS form required when REQ TYP starts with P. Cannot determine product"
"WO DDD 002	<DDD MSG>"
"WO DDD 002	<DDD MSG>"
"WO DDD 002	DDD invalid format"
"WO DL 999	DSR.DL.DeliveryAddress prohibited when sender is EDI"
"WO DSR 999	DSR.DeliveryAddress prohibited when DL.RTY is not LML or DL.LACT is 0"
"WO DSR 999	DSR.DeliveryAddress prohibited when sender is WEB or BPL"
"WO editUniq999	<NOTUNIQUE>"
"WO editUniq999	<NOTUNIQUE>"
"WO editUniq999	<NOTUNIQUE>"
"WO editUniq999	<NOTUNIQUE>"
"WO editUniq999	<NOTUNIQUE>"
"WO editUniq999	Error fetching archived LSR information (<ERRORMESSAGE>)"
"WO editUniq999	Error fetching interal LSR status (<ERRORMESSAGE>)"
"WO editUniq999	Error fetching live LSR information (<ERRORMESSAGE>)"
"WO editUniq999	You cannot submit a Supplemental LSR for a CCNA/PON group of LSRs in a COMPLETED status."
"WO editUniq999	You cannot submit a Supplemental LSR for a CCNA/PON group of LSRs in a CANCELED status."
"WO FEATURE 900	Contract USOC required when MIL populated"
"WO FEATURE 900	or "T"

TABLE 4: 9.0 FIA ERRORS LIST-VERSION 5 (BPL)

Error Code	Error Message
"WO FEATURE 999	Invalid <FIDWITHOUTSLASH> FID Detail format found. Valid <FIDWITHOUTSLASH> FID Detail formats(s): <FIDFORMATS>"
"WO LSRID 999	LSRID <WO->LSRID> does not match QUEUED LSRID <P->LSR ID>"
"WO LSRID 999	LSRID sent <WO->LSRID> does not match PENDING LSRID <P->LSR ID>"
"WO NPT 999	NPT - Invalid Number Portability Type for NPA/NXX"
"WO NPT 999	NPT - Unique NPA/NXX combinations must have same Number Portability Type"
"WO orderDat002	invalid ocd_dd from dbEarliestOrderDueDate"
"WO PORTTYP 001	PORTTYP invalid for REQ TYP first character of F. Cannot determine product"
"WO PSP 999	PSPs cannot order this product - no further validations performed"
"WO REQ TYP 001	REQ TYP invalid - Cannot determine product"
"WO REQ TYP 999	REQ TYP does not match original"
"WO RPON 999	Related facility LSR has an invalid activity"
"WO RPON 999	Related facility LSR has an invalid status"
"WO RPON 999	Related facility request '<LSR->ADMIN.RPON>' is not found."
"WO RPON 999	Related facility RPON does not match trunk PON."
"WO RPON 999	Related facility validation incomplete - submit trunk request later"
"WO RPON 999	Related LSR is not PRI ISDN Facility"
"WO RPON 999	Related LSR is not UNE-P DSS Facility"
"WO RPON 999	Related LSR is not UNE-P PRI ISDN Facility"
"WO SPEC 003	SPEC field on LSR form contains invalid value for REQ TYP first character of M and TOS second character of <TOS[1]>. Cannot determine product"
"WO TOS 003	TOS must be 1 or 3 when REQ TYP starts with M and TOS is 1 character. Cannot determine product"
"WO TOS 999	TOS - Business CENTREX not supported"
"WO TOS 999	TOS - Residential CENTREX not supported"
"WOF 999	<ERRORMESSAGE>"
"WOF 999	<ERRORMESSAGE>"
"WOF 999	<NOLSRFOUND>"
"WOF 999	<NOLSRFOUND>"
"WOFCCNA 001	CCNA required"
"WOFLSRID 001	LSRID required"

TABLE 4.2.2 INM ERRORS LIST-VERSION 3 (DPL)

Error Code	Error Message
"WOFLSRID 003	LSRID must be numeric"
"WOFSTATUSMA001	STATUSMASK required"
"WOFWOSQTY 999	No LSRs found"
"WOP 999	Error updating LSRID <ERRORMESSAGE> (<LSRSTATUS>)"
"WOPLSRID 001	LSRID Required"
"WOPLSRID 003	LSRID must be a number"
"WOPLSRID 999	LSRID <REQ->LSRID> not found (<ERRORMESSAGE>)"
"WOPLSRID 999	LSRID <REQ->LSRID> not PENDING status (status = <LSRSTATUS>)"
"WOS 999	<ERRORMESSAGE>"
"WOS 999	<HANDLEERRMSG>"





## **Attachment B**

### **10.0 IMA and SATE Errors**

Qwest

 <http://www.uswest.com/wholesale/ima/edi/document.html>

# Qwest Communications, Inc.

## 10.0 IMA and SATE Errors

### Date

July 8, 2002

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### Prepared by:

Qwest Communications, Inc. (Qwest)  
Implementation Team

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### Abstract:

This document will assist CLECs in understanding Qwest legacy system and BPL error messages.

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## **Document Information**

Document Owner: Qwest EDI Lead Project Manager

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### **Document**

#### **History**

All revisions made to this document are listed here in chronological order.

<u><b>Version</b></u>	<u><b>Date</b></u>	<u><b>Description</b></u>
1.0	06/17/02	Initial Distribution
2.0	07/08/02	Update-see Change Summary

**Important:** This document has been through a formal review process. To the best of our knowledge it is accurate. Qwest Communications, Inc. reserves the right to make further modifications, as necessary.

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This document outlines the following types of transactions that the CLEC can receive via IMA EDI:

- Fatal Errors – System Rejects, including Legacy System Errors
- Fatal Errors – ISC Rejects
- Non-Fatal Errors
- Jeopardy Notifications

Qwest recommends that EDI CLECs display the Qwest provided error messages to their system users to allow the user to correctly interpret the error message and correct the problem.

Additionally, the following lists of errors are included as appendices:

- A. Legacy System Errors seen in production in the prior six months
- B. Legacy System Errors coded into SATE
- C. Variance between Legacy System Errors in Production and SATE
- D. IMA BPL Errors

## **Fatal Errors**

There are two types of Fatal Errors: Systems Rejects, which are detected by the IMA System, and ISC Rejects, which are detected upon manual review of the service requests by the Qwest service center.

### **System Rejects**

System Rejects are indicated by the "Jeop/Error/Work Group Status\_Error Code" field containing a value that is not equal to "ORD." After correcting the service request, the CLEC must resubmit the service request to Qwest using the same PON and version number as the original request or submit a new PON. Qwest considers the receipt of the corrected LSR to signify receipt of the valid service request.

### **Legacy System and Non-Legacy System Rejects**

System rejects can be Legacy System errors or Non-Legacy System errors. Legacy system error messages are passed through the IMA system to the CLEC.

Upon the detection of a Fatal Error, the CLEC will be sent a Fatal Error transaction indicating a fatal error code and reason.

Both Legacy System and Non-Legacy System Rejects are discussed further later in this document in the section titled "System Generated Errors".

### **ISC Rejects**

Fatal errors detected by manual review, also known as Manual Rejects or ISC Rejects, result in the service request being put into a hold status by Qwest.

ISC Rejects are indicated by the "Jeop/Error/Work Group Status\_Error Code" field containing a value of "ORD." The CLEC must submit a supplemental request to correct the original LSR with the same PON and incremented version number as the original request or submit a new PON. Qwest considers the receipt of a correct supplemental request to signify receipt of the valid service request.

A Fatal ISC Reject transaction will be sent to the CLEC indicating a fatal error code, reason, and the change(s) necessary to complete the request. Fatal Error – ISC Rejects are further described in the section of this document titled "Manually Generated ISC Errors."

### **Non-Fatal Errors**

Non-fatal errors occur after the order has been successfully processed by the IMA system, but are missing information needed to provision the order. Qwest will then send a Non-Fatal Error Transaction indicating a non-fatal error code and reason, and the change(s) necessary to correct the request.

To correct a non-fatal error, the CLEC may send a corrected request with the same PON and incremented version to correct the errors or they may choose to call the ISC representative to discuss the errors. When discussing the errors with a service representative, the service representative may choose to request a supplement or take a verbal correction from the CLEC. When the service representative accepts a verbal correction from the CLEC, an 855 or 865 FOC will be returned to the CLEC with the CFLAG marked and the corrections noted in the remarks section of the LSR. If the CLEC does not respond to the electronic notification of a non-fatal error before FOC within two Qwest ISC business hours, or a non-fatal error after FOC within four Qwest ISC business hours, the service center will send a manual fatal error to the CLEC.

Non-Fatal Errors are further described in the section of this document titled "Non-Fatal Errors."

### **Jeopardy Notifications**

If Qwest has a problem meeting the commitment on the local service request, a Jeopardy Notification will be issued. CLECs are notified of a commitment in jeopardy via

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<http://www.uswest.com/wholesale/ima/edi/document.html>

an 865 Jeopardy Notification indicating a jeopardy code and reason. If the jeopardy is caused by Qwest conditions, Qwest will negotiate a new due date with the CLEC and then send a new FOC confirming the revised due date. If the jeopardy is caused by non-Qwest conditions, the CLEC must submit a supplemental request to correct the condition with the same PON and incremented version number as the original request. If the jeopardy caused the due date to be missed, the supplemental request must include a revised Desired Due Date. Upon receipt of a supplemental request with a revised Desired Due Date, Qwest will send the CLEC a new FOC.

Jeopardy Notifications are further described in the sections of this document titled - "Manually Generated Jeopardies for Resale Requests" and "Manually Generated Jeopardies for Design Requests."





## System Generated Errors

System generated errors, also known as System Rejects, are detected by the Qwest IMA Business Process Layer (BPL) edit process. A System Reject is considered to be a fatal error and must be resolved by resubmitting the LSR (appropriate 850/860 transaction) before Qwest processing can occur. If a CLEC submits an 850 transaction that receives a System Reject, the appropriate CLEC response is to resend the corrected 850 transaction. If a CLEC submits an 860 transaction that receives a System generated error, the appropriate CLEC response is to resend the corrected 860 transaction.

All System Reject Errors, including Legacy-system errors and Non-legacy system errors, are identified in the IMA EDI Errors List, which is available at <http://www.uswest.com/wholesale/ima/edi/document.html>.

The format for a System Reject Error Message is as follows:

### JEOP/ERROR/WORK GROUP STATUS CODE (14 characters)

Characters 1-3: Message Type: Form Name, Work Order or User Profile

Characters 4-11: Field Name, if applicable

Characters 12-14: Error Code

### JEOP/ERROR/WORK GROUP STATUS DESCRIPTION (255 characters)

Characters 15-269: Error Description

The Message Type field consists of one of the following: the name of the form on which the error was identified, or a Work Order (WO) or User Profile (UP) errors. WO and UP errors indicate that there is either a problem with the user profile or the error is work order specific, rather than form specific.

### Examples of System Generated Errors:

Message Type	Error Code	Error Description
LSRPON.....	001	Data Required
LSRPON.....	002	Invalid Format
LSRPON.....	003	Invalid Value
LSRPON.....	900	Error Related to Other Field(s)
LSRPON.....	999	Message will describe miscellaneous error
LSRTOS.....	001	Data Required
LSRTOS.....	002	Invalid Format
LSRTOS.....	003	Invalid Value
LSRTOS.....	900	Error Related to Other Field(s)
LSRTOS.....	999	Message will describe miscellaneous error